**RETURNS POLICY (Internet Customers)**

Work in Style Ltd is committed to our customers being fully satisfied with their purchases.

If, however, for whatever reason items are required to be exchanged repaired or refunded, our policy is as follows:

* Goods are to be returned within 30 days of the original delivery date and sent to the Returns Department – address below.
* Goods are to be returned unworn and in their original packaging and condition with all labels attached.
* Goods returned in any other condition than ‘as new’ will be returned to you.
* ‘Specials’ and embroidered items are non-returnable.
* One free returns label will be supplied with your order, allowing one free return. Any additional returns / exchanges will be the responsibility of the customer, and the customer will be responsible for the return delivery/postage costs unless that item(s) has been sent faulty or incorrectly.
* It is recommended that goods are returned via a tracked delivery service (such as Royal Mail Recorded delivery). Work in Style Ltd cannot accept any responsibility for any returned items that are not received.
* The Work in Style returns document should be completed and included within the parcel, clearly stating the nature, and required action for the return.
* Original order numbers or invoice numbers relating to those goods must be quoted on the documentation.
* Exchanges or refunds will not be processed until the goods are received by us.
* Refunds/credit notes will be made against the original account number or credit/debit card used to order the goods, less any applicable delivery charges.

Address for returns:

Work in Style Ltd, Hunter House Unit 2, Holloway Drive, Wardley industrial Estate

Worsley, Manchester, M28 2LA